



Terms and Conditions of Warranty

Individual Claims Limit £500 + VAT

You can make a maximum of 5 claims within the warranty term (up to £1000 + VAT in total)

Parts Only Warranty covers defects of the following major components:

ENGINE BLOCK: Cylinder liners, pistons, piston rings, piston pins, cylinder heads, crankshaft, main bearings, con rods, con rod bearings, balance assemblies, camshaft and followers, push rods, tappets, valves, spring and guides, timing gears, lubrication pump and drive components including failure of casting assembly, thrust bearings, internal oil seals, external oil seals (internal failure), bushings, oil cooler, after cooler, and or intercooler, external pump drive gear, flywheel.

TRANSMISSION: Charging pumps, gear train and shafts, thrust washers, bushes, needle roller bearings, bearings, gears, internal seals, input and output seals (Internal failure), coupling, oil lubrication pumps, main control valves, relief valves, wiring harness, mounting brackets.

DRIVEN AXLES AND DRIVE LINES: Crown wheel and pinion, drive shafts, reduction gears, gears, half shafts, output pinion, transfer box, drop box, prop shafts, hub assemblies.

COOLING SYSTEM: Water pump, radiator, internal bearings and seals, fan, intercoolers, aftercoolers.

FUEL SYSTEM: Fuel lift pump, fuel pipes, fuel injection pump, fuel injectors.

LPG POWERED TRUCKS: Ignition system, vacuum control, distributor, vacuum power valve, power adjustment valves.

BRAKE COMPONENTS: Steel pipes, brake discs, parking brake pedal lever and mounting, parking brake valve, brake pedal and linkage, brake fluid reservoir.

MAIN FRAME AND CHASSIS: Main frame/chassis, cylinder mountings, seals, trunnion, trunnion housing, trunnion bracket, axle mountings, steering cylinder mountings, carriage.

STEERING: Accumulator, power steering pump including where applicable internal drive couplings, steering valves, steering rams, steering column, orbital valve, relief valves, steering shock loading valves & stub axles.

OTHER ACCESSORIES OR ATTACHMENTS: Battery are subject to warranty periods offered by the respective battery manufacturer. Proof of following Manufactures maintenance/operating specifications including, maintaining water levels, etc. may be required.

Everything stated above is included EXCEPT for the following:

Damage or failures caused by accident, misuse, negligence, operation of a product in excess of recommended capacity.

Alterations, changes, or modifications made to the machine or any of its components/parts not authorised by Ace Handling, which in the sole judgement of Ace Handling affects the performance, stability or purpose for which it was manufactured.

Damage or failures caused by a lack of routine maintenance and scheduled preventive maintenance including but not limited to adjustments, inspections and tune up.

Damage or failures caused by neglect or unreasonable delay by the end user, in reporting or the making available of the machine or component for any defect, operating problem or product improvement(s) required by Ace Handling.

Daily routine maintenance and scheduled maintenance services including without limitation, normal wear, and consumable items such as: bulbs, seats, lights, coolant, glass, grease fittings, filters, fuses, linings, lubricants, belts, contactor tips, brushes, hoses, bearings, ground engaging parts, tyres, forks or other normal wearing and aging parts.



Abuse including, without limitation: neglect, improper operation, misapplication, induced contamination, overloading, accident or alterations not approved by Ace Handling.

Customers must only use Ace Handling or their appointed agent(s) to service, repair and supply parts. This warranty shall be void if repairs, service or alterations are made by any person or firm not authorised by Ace Handling.

Freight Charges on parts are not covered.

Transportation of unit to and from Ace Handling or our service provider is not covered.

Loss of use of machine, loss of time, loss of revenues, damage to personal property, direct or indirect, incidental or consequential damages such as expenses for fuel, telephone, travel, lodging, transportation or other costs resulting from a warrantable failure.